# Lyceum is a Private and part of the State run health care Rehabilitation Center.

We use updated methods and technologies with the contribution of highly qualified personnel in order to offer a service that is as responsive as possible to the needs of the market and of a high professional level.

The goal is to achieve an increasingly high quality of services, because we can improve and we must achieve the excellence of the service itself.

## COSTUMER SATISFACTION

Lyceum periodically checks the organization also through the advice and complaints of users who are invited to use the Customer Satisfaction Form on the reception desk.

For each report, in any form received, an immediate solution attempt will be implemented.

Complaints written in a non-anonymous form, will be answered within 15 days.

### **Service Guide**

Rehabilitation Center



Lyceum Srl Via Torri in Sabina n. 20 000199 Roma (RM)

#### **HOW TO ACCESS**

The receptionists are available to the patients to provide all the information necessary for the acceptance process and can be contacted using the following communication channels:

Phone: +39 06 86 21 18 45

Fax: +39 0686 39 98 70

E-mail: info@lyceumsrl.it

Website: www.lyceumsrl.it

Lyceum is in Rome, via Torri in Sabina 20

The Centre is connected to\_

Metro B1 – Stop: LibiaBus n. 92, 235, 310 –

Stop: Piazza Vescovio

By car from Salaria To Centre

There is a free garage for our users

#### **SERVICES**

The following authorized and accredited services are provided at Centro Lyceum SRL (with an asterisk in the agreement):

- Analgesic electrotherapy (Tens or Dyadinamic);
- Hilterapia;
- Laser therapy
- Infrared; \*
- Iontophoresis.
- Lymphatic drainage;
- Magnetotherapy;
- Manipulations; \*
- Shock waves;
- Pressotherapy;
- Neurological rehabilitation; \*
- Motor re-education; \*
- Postural re-education;
- Tecar therapy;
- Ultrasound therapy;
- Electrostimulation \*
- Massage therapy

#### **OPENING TIME**

The Center is open to the public on the following days:

#### from Monday to Friday from 8:00 to 20:30

In these times the various services are carried out and bookings are accepted.

The patient is informed during the booking phase of the scheduled date to perform the requested service.

Upon acceptance of the patient the clerk provides all the news and information about the various services.

All therapies need an appointment.

In this Center, persons with reduced mobility, unaccompanied children and women in an advanced state of pregnancy are entitled to priority in receiving the services requested.